



PCC Advisory Committee

PCC Field Committee Co-Advisors Roles and Responsibilities

Purpose

The purpose of the Postal Customer Council (PCC) Field Committee Co-Advisors is to provide field support and expertise on how to strengthen the PCC partnership and expand the PCC community.

Structure

- The PCC Field Committee Co-Advisor position consists of one Postal District Manager and one Postal Area Marketing Manager.
- The PCC Field Committee Co-Advisors will hold this position for a maximum of two years. Prior to the end of the term, the National PCC Program Office will complete the selection of the new PCC Field Committee Co-Advisors. After the PCC Field Committee Co-Advisors' terms end, they are not eligible to serve another term.

Responsibilities

1. Supports the establishment of new PCCs nationwide as assigned by the National PCC Program Office in partnership with the Member-at-Large.
2. Attends and participates in quarterly and monthly PCCAC meetings with the National PCC Program Office.
3. Plays an active role in the planning of and participation at PCC University training events in your assigned area.
4. Supports the National Postal Forum by participating in PCC activities as defined by the National PCC Program Office (e.g., PCC Opening Session, PCC Workshops, PCC Reception, PCC Booth, etc.).
5. Plays an active role in the planning of and participation at the PCC Leadership Awards Celebration.
6. Achieves annual objectives as defined by the National PCC Program Office.
7. Stays abreast of current hot topics and industry trends that could impact the PCC community and share with the PCCAC leadership team.
8. Plays an active role in your PCC community and mentors other PCCs as applicable.
9. Attends the quarterly PCC Customer Cafés and participates as needed.